Policy: It shall be the policy of the division that laboratory data can be disseminated promptly and that critical laboratory data and non-compliance issues be reported to case managers, treating physicians and in the case of high risk consumers, to the agency medical director and agency administrator.

Purpose: This policy allows the division to effectively respond to laboratory data on behalf of the consumer.

Procedure:

I. Each division agency shall develop protocol, which ensures prompt notification of laboratory results to the treating physician/psychiatrist.

II. Each division agency shall develop protocol, which ensures that consumers who are noncompliant in obtaining doctor ordered laboratory examinations are immediately reported to both ordering physician/psychiatrist and case manager. In addition, in the case of consumers identified as high risk by division policy #4.002, the medical director and agency administrator are to be notified.

III. Each division agency shall develop protocol to ensure that consumers who have laboratory evaluations which reveal medication levels as non-present or less than therapeutic will be immediately reported to the physician and case manager. In addition, in the case of consumers who are identified as high risk by division policy #4.002, the medical director or agency administrator will be immediately notified.

IV. Each division agency shall develop a protocol, which will ensure that all "critical" laboratory values are immediately reported to the consumer and the treating physician/psychiatrist.

V. Each division agency shall develop specific written procedures to implement the provision of this policy or shall incorporate this policy into the agency policy manual.

Administrator

Effective Date: 4/30/98
Date Revised: 05/25/07
Date Approved by MHDS Commission: