0000.0 Standard Definitions and Acronyms for Rural Services Policies

0000.1 Policy Approval Clearance Record

☒ Rural Services Policy ☐ Rural Clinics ☐ Rural Regional Centers	This policy supersedes: n/a	Number of pages in Policy: 12
Review by Representative from the Office of the Attorney General: N/A	Date: n/a	Date Policy Effective: 7/25/12
Rural Services Director Approval Signature: *Barbara Legier*	Date: 7/25/12	Policy Lead: Robin Williams

0000.2 Statement of Purpose

0000.2.1 Policy Statement: To ensure that staff have access to standard definitions and acronyms in order to conduct business and complete documentation for all programs offered through Rural Services.

0000.2.2 Purpose: This policy provides Rural Services' staff with the list of approved definitions and acronyms that relate to agency activities and policies to ensure definitions of terms are clear and that terms are utilized consistently.

0000.3 Authority

NRS Chapters 433 and 435

0000.4 Unique Definitions and Acronyms

0000.4.1 Attachment A – Rural Services Standard Definitions

0000.4.2 Attachment B – Rural Services Standard Acronyms

0000.5 Procedures

0000.5.1 Identification of Terms for Standard Definition

A. Terms identified as being broadly used by staff of Rural Services will be included in Attachment A for Standard Definitions or Attachment B for Standard Acronyms incorporated in this policy.

B. Policies will include a cross reference to this policy on standard definitions and acronyms in the appropriate section.

~~C.~~ Definitions unique to a particular policy will be defined in the specific policy in which the reference is made.

0000.5.2 Approval of Standard Definitions

A. Any Rural Services staff, or policy workgroup lead, upon identifying a new term will develop a definition for the term and have it put on the MARS agenda for review.

B. Team leads for policy workgroups are responsible to forward terms, definitions, and acronyms to MARS that the workgroup has identified as needing to be included in the standard definitions and acronyms policy.

C. MARS has the final authority on approval of all standard definitions.

D. The Standard Definitions and Acronyms policy lead will ensure that approved standard definitions and acronyms are incorporated into the corresponding Attachment to this policy within three (3) business days of approval.

0000.5.3 Revision of Standard Definitions

A. Annually, MARS will review the standard definitions and acronyms and make changes as needed. This is to ensure Rural Services standard definitions and acronyms use appropriate language conventions and are consistent with MHDS business practices.

0000.5.4 Timelines

Table 0000.1: Timelines for Standard Definitions Policy

Requirement	Deadline	Starting Date	Responsible Party	Actions to be Taken
Approval of standard definitions or acronyms (0000.5.2 (4)	Within three business days of approval by MARS	Upon notification of approval	Policy lead	Add approved definition to Attachment A or approved acronym to Attachment B.
Review and update standard definitions and acronyms	Annually in January		MARS members	Review standard definitions and acronyms and make recommendations for changes; develop and approve changes or assign to workgroup as needed.

0000.5.5 Supervisory Responsibilities: Supervisors will provide in-service training to ensure all staff understands the requirements of this policy and its procedures. Supervisors will revisit this policy periodically, but no less than annually for recommendations for improvement or additions.

0000.7 Attachments

0000.7.1 RS0000A – Rural Services Standard Definitions

0000.7.2 RS0000B – Rural Services Standard Acronyms

RS0000A – Rural Services Standard Definitions

Abuse	Abuse is any willful and unjustified infliction of pain, injury or mental anguish upon a person served by an MHDS employee or contract staff. (CRR-1.2)
Action	A step taken by a staff person on behalf of an individual related to a request, policy, procedure or decision.
Behavioral Emergency	A situation in which an individual is judged to be on the verge of or is acting in a manner that will cause harm to self and/or others, destruction of property, and/or intolerable disruption of client care or other agency activities. Behavioral emergencies include, but are not limited to: assault or threats of assault, battery, self-injury or threats of self-injury, creation of a serious public nuisance.
Best Practices	Generally accepted professional standards that are based on credible scientific evidence published in peer- reviewed professional literature, and which are generally recognized by the relevant professional community and their respective organizations.
Budget Authority	The entity vested with the power to enter into transactions that will result in the outlay and disbursement of government funds.
Capacity to Consent	Adults who have reached the age of majority who have not been otherwise adjudicated incompetent or placed under legal guardianship of another. Minors may give consent for service for self or child under the following circumstances: living apart from parents for at least 4 months, or are married or have been married, is a mother or has borne a child, or in the clinician's judgment is in danger of suffering a serious health hazard if services are not provided (NRS 129.030).
Center Clinical Team	Direct treatment staff and Clinical Program Manager I (CPM-I) or supervisors which meet weekly to conduct clinical case reviews.
Certified Provider	An agency, organization or individual who has successfully completed the requirements for certification through Rural Services (may have provisional certification) to provide contracted services to people served. (DS-1.1;DS-1.2)
Chemical Restraint	The administration of medication(s) for the specific and exclusive purpose of controlling an acute or episodic aggressive when alternative intervention techniques have failed to limit or control the behavior. This does not include the administration of medications on an ongoing basis as prescribed by a physician to treat the symptoms of mental, physical, emotional or behavioral disorders or for assisting a person in gaining self-control over his or her impulses.
Clear & Present Danger of Harm to Others	A person presents a clear and present danger of harm to others if, within the immediately preceding 30 days, the person has, as a result of a mental illness, inflicted or attempted to inflict serious bodily harm on any other person, or made threats to inflict harm and committed acts in furtherance of those threats, and if there exists a reasonable probability that he or she will do so again unless the person is admitted to a mental health facility and adequate treatment is provided to the person. (Legal 2000 RS-1005)
Clear & Present Danger to Harm to Self	A person presents with a clear and present danger of harm to himself or herself if, within the immediately preceding 30 days, the person has, as a result of a mental illness: (a) acted in a manner from which it may reasonably be inferred that, without the care, supervision, or continued assistance of others, the person will be unable to satisfy his or her need for nourishment, personal or medical care, shelter, self-protection or safety, (b) attempted or threatened to commit suicide or committed acts in furtherance of a threat to commit suicide, or (c) mutilated himself or herself, attempted or threatened to mutilate himself or herself or committed acts in furtherance of a threat to mutilate himself or herself and if there exists a reasonable probability that the person's death, serious bodily injury or physical debilitation will occur within the next following 30 days unless he or she is admitted to a mental health facility and adequate treatment is provided to the person. (Legal 2000 RS-1005)

CMS	The Federal Centers for Medicare and Medicaid Services.
Conflict Prevention and Response Training (CPART)	Approved curriculum of de-escalation techniques and increasingly intrusive/restrictive intervention procedures used by trained staff to re-establish and/or maintain safety in the presence of threatening or dangerous behavior.
Contract Organizations	Provider agencies, organizations or individuals paid by Rural Services to provide a specific service to an individual.
Consumer	Any person who seeks, on the person's own or another's initiative, and can benefit from, care, treatment, treatment to competency, or training provided by the Division. (NRS 433; Legal 2000 RS-1005)
Co-Occurring Disorders	The coexistence of two disorders, at least one of which relates to the use of alcohol and/or drugs and at least one of which is a mental health disorder. Persons with co-occurring disorders require integrated treatment is a means of coordinating both substance use and mental health interventions. (MHDS 4.072)
Cooperatively Served Individual (CSI)	A person with both developmental disabilities and mental illness who is served by both mental health and developmental services agencies and whose services are coordinated to address treatment needs. (MHDS 4.043)
Criminal Clearance	The process by which employees, independent contractors, and provider staff, as a condition of employment, undergoes a background check, including a State and Federal Bureau of Investigation (FBI) criminal history clearance through the submission of fingerprints. Employees may only maintain their employment if their fingerprint results come back negative for crimes specified in the Home and Community-Based Services (HCBS) Waiver and Medicaid Services Manual Chapter 2100.
Day Habilitation	Regularly scheduled activities in a non-residential setting, separate from the individual's private residence or other residential living arrangement, that assist with the acquisition, retention, or improvement of self-help, socialization and adaptive skills that enhance social development and develop skills in performing activities of daily living and community living. Day habilitation services must be performed by a certified provider of Jobs and Day Training.
Developmental Delay	The failure to meet expected developmental milestones at the average age.
Developmental Disability	A severe, chronic disability of an individual 5 years of age or older that: Is attributable to a mental or physical impairment or combination of mental and physical impairments; is manifested before the individual attains age 22; is likely to continue indefinitely; results in substantial functional limitations in three or more areas of major life activity; and reflects the individual's need for a combination and sequence of special, interdisciplinary, or generic services, supports, or other assistance that is of lifelong or extended duration and is individually planned and coordinated.
Developmental Specialist	The Developmental Specialist is the state agency employee who provides service coordination and case management services to persons eligible for Developmental Services.
Diagnostic and Statistical Manual of Mental Disorders (DSM)	The latest text revision of the Diagnostic and Statistical Manual of Mental Disorders published by the American Psychiatric Association.
Direct Service Hours	The authorized amount on the service agreement for Supported Living Arrangement supports related to the provision of Direct Services.
Direct Services	Based on the individual support plan (ISP), direct services are provided by an employee responsible to implement ISP goals and engage the person in activities related to home and community living. Direct Services assist in the acquisition, retention and improvement in skills necessary for the person to successfully reside in the community.

Direct Support Hours	The authorized amount on the service contract for Supported Living Arrangement supports related to the provision of Direct Supports. Direct Supports include, but are not limited to, protective oversight and supervision to assure health and welfare and personal care necessary for a person to remain in their home. When more than one person resides in the home, the direct support hours are usually shared.
Direct Support Management	SLA Provider Case Management Service hours identified and agreed upon in a team meeting.
Direct Supports	Based on the individual support plan, direct supports include protective oversight and supervision to assure health and welfare and personal care or monitoring necessary for a person to remain in their home Direct supports are not focused on a personal goal but are available in the home because the person with a disability is unable to care for himself or would be at risk if left alone.
Disability	A physical or mental impairment that substantially limits one or more of the major life activities of the person; a record of such an impairment; or being regarded as having such an impairment. (NRS 426.068)
Division Employee	Persons currently employed either full or part-time by the Division and not under contract.
Dual Diagnosis	The term dual diagnosis within the context of the Division is given to an individual who has both a mental disorder and a developmental disability. (MHDS 4.043)
Eligibility	Process for determining whether an individual meets specified criteria for a service.
Emergency	A situation in which immediate intervention is necessary to protect the physical safety of a person or others from an immediate threat of physical injury or to protect against an immediate threat of severe property damage. It may be an unanticipated situation where the patient's behavior is violent or aggressive. NRS 433.5466 and NRS 449.770,
Emotional Abuse	Actions or utterances directed to a person by a Division or contract employee that cause mental distress such as making obscene gestures to the person, or using other non-verbal gestures that frighten, humiliate, intimidate, threaten or insult the person, harassment, threats of punishment or deprivation, including threats to deny or withdraw services, sexual coercion, intimidation whereby a person would suffer psychological harm or trauma, and social isolation of an individual from family and friends or from normal activities. (CRR-1.2)
Enclave	A small group of individuals with disabilities working together in a community business or industry that receive on-site training, supervision, and ongoing supports provided by staff.
Event	A telephone call, in person visit, case record review, data analysis or other information that is determined necessary to document in a case record.
Excessive Force	Level of force unreasonable or unwarranted given the circumstance. Excessive force includes unnecessary, unwarranted and/or unapproved techniques when placing a person in physical restraint or in seclusion.

Exploitation	Exploitation is any illegal, unauthorized or improper use of an individual's funds, property, or assets resulting in monetary, personal, or other benefit, gain, or profit for the perpetrator, or resulting in monetary, personal, or property loss by the individual. Examples include but are not limited to: borrowing money, taking a person's medication, accepting or coercing gifts, a person doing work for a staff (i.e. wash car) with or without compensation, a person paying for items or activities that are for the benefit of staff, improper use of a person's Social Security number or funds, improper use of funds belonging to the person or diversion of state funds intended for the person's use, and those examples stated in Division Policy #4.037 Professional Behavior of Division Employees. (CRR-1.2)
Family Support Services	Various services that enhance a family's ability to maintain a family member with a disability at home. Sample services include respite, family preservation program, counseling, training and in-home residential supports.
Guardian	The person who has legal authority to make certain decisions for another. This includes parents of minor children. It also includes court appointed guardians of adults who need assistance making decisions in parts of their lives.
Habilitation	Activities designed to teach, ~~or~~ maintain or improve practical skills such as self-care, mobility, home management, riding the bus, or cooking, among others.
Habilitation Plan	The measurable objective to teach, maintain or improve skills and action steps developed by the provider in coordination with the Developmental Specialist for the purpose of assisting the person to meet a goal identified in the Individual Support Plan. The Habilitation Plan specifies how the service will be delivered and progress evaluated.
HCFAP	Division of Health Care Financing and Policy located in the Department of Health and Human Services.
Household	In Developmental Services, household is defined as all individuals living in the household, adults and children, at the time of verification of household income.
Independent Contractor	A professional who is licensed or certified by a Board or other public entity to provide services within their scope of practice and who carry their own liability and worker's compensation insurance or are covered through an agency. Examples are Registered Nurses, Licensed Practical Nurse, Dietician, Marriage and Family Therapist, Licensed Clinical Social Worker, Medical Doctor and Licensed Psychologist.
Individual Support Plan (ISP)	A working tool that identifies the persons interests, personal goals, health and welfare needs, and agreed upon support/services that may be provided through a variety of programs to include State Plan, Waiver, natural/informal supports, community resources and contracted services.
In-Home Supported Living Arrangement	People living with family members receive intermittent provider supports and services based on an assessment of individual need and to assure health and welfare. Services compliment but do not replace the natural and informal support system within the family.
Intellectual Disabilities (ID)	A disability characterized by significant limitations both in intellectual functioning and in adaptive behavior, which covers many everyday social and practical skills. This disability originates before the age of 18.
Intensive Supported Living Arrangement (ISLA)	Supports for persons who need comprehensive, constant, individualized supports and supervision to live independently in their own homes and communities. Also known as 24-hour Supports.
Intermediate Care Facility for Persons with Mental Retardation or Related Conditions (ICF/MR)	A facility licensed by Medicaid that provides long-term care to eligible individuals with mental retardation or related conditions in a group or institutional setting.

IFS	The Integrated Financial System (IFS) is an automated record of revenue, expenditure, payroll, and personnel activity that consists of ADVANTAGE-Financial, DAWN, ADVANTAGE HR, HRDW, NEATS, and NEBS, all of which share data.
Immediately	As soon as possible during the work shift but not to exceed 4 hours
Imminent suicidality	Likelihood of a consumer killing him/herself within the next 30 days. Also, refer to Clear and Present Danger to Harm
Jobs and Day Training Services (JDT)	A program that provides prevocational and vocational skills training, supported employment, and/or day habilitation services.
Legally Responsible Individuals	Under the Medicaid waiver, legally responsible individuals are individuals who are legally responsible to provide medical support, including: spouses of participants, biological parents, stepparents, foster parents or adoptive parents of persons less than eighteen (18) years of age and legal guardians of adults.
Level of Care (Developmental Disabilities)	For the Medicaid Waiver for Persons with Mental Retardation or Related Conditions the individual's total needs are such that they would meet criterion for admission into an intermediate care facility for persons with mental retardation and related conditions.
Level of Care (Mental Health)	The assessed level of needs regarding the frequency, scope and duration of rehabilitative mental health services required to improve or retain a recipient's level of functioning or prevent relapse completed by a trained Qualified Mental Health Professional (QMHP) or Qualified Mental Health Associate (QMHA).
Mainstream Resources	Governmental assistance including but not limited to Section VIII Voucher, Social Security Disability Insurance, Supplemental Security Income, Food Stamps, Energy Assistance.
MARS	Meeting for the Administration of Rural Services. The Rural Services Leadership team.
Mechanical Restraint	The use of devices to limit a person's movement or hold a person immobile. This may include the use of devices such as protective devices devised for people that perpetually self-mutilate.
Medicaid, Title XIX	The federal program established under the Social Security Act. It provides for medical services for persons with low incomes. It is administered by the State and is jointly funded by the State and Federal governments.
Medical Neglect	Failure to provide care for existing medical problems. Examples include: (1) Not taking action on medical problems, prescribed treatment, or therapies; (2) Failure to provide medications as prescribed; (3) Not calling a physician when necessary, i.e., change of status; (3) Failure to monitor for adverse drug reactions.
Medication Maintenance Only	Single service delivery mode for psychiatric medication clinic consisting of nursing and psychiatry medication clinic services.
Mental Health Court (MHC)	Collaborative program that provides the opportunity for people with misdemeanor and minor felony criminal charges who would benefit from psychiatric treatment to be diverted from the standard criminal justice system to the Mental Health Court as long as they participate in treatment.
MHDS	Division of Mental Health and Developmental Services located in the Department of Health and Human Services.
Misuse of Restraints	Any use of restraint not in accordance with accepted professional practices, or in violation of State or Federal law.
NEBS (Nevada Executive Budget System)	The mandatory statewide system used for the development and approval of official state budgets and work programs development and processing.

Neglect	Any act or omission to act that causes injury or mental anguish to a consumer or that places the consumer at risk of injury whether due to indifference, carelessness or intention.
Order of Priority	An action taken by the program to rank the applicants based on their household income, medical condition, financial hardship, or other criteria.
Originating site	The physical location of the client receiving tele-services.
Person/Individual	Recipient of services and supports, generally understood to be the “client” or “consumer’
Personal Outcome	A goal that is desired by a person and used as a basis to develop an individual support plan (ISP). It usually contributes to a larger plan of how the person would like his or her life to be.
Physical Abuse	Any act that intentionally causes physical pain, discomfort, or injury to the person, whether or not the action results in observable injury to the individual. Examples include, but are not limited to: slapping, hitting, pinching, punching, kicking, pushing, shoving, scratching, bruising, cutting, burning, hair pulling, use of arm bars or other holds to inflict pain and unnecessary physical coercion of a person.
Physical Guidance/Contact	The use of physical touch and prompting to assist a person in completing a task or response if there is no resistance.
Physical Neglect	The deprivation of goods and services necessary to maintain physical or mental health. Examples include: (1) Withholding food, fluids, clothing, shelter, personal hygiene, medicine, comfort, safety, help, or other essentials included in an implied or contractual agreement of responsibility to an person receiving services; (2) Poor hygiene or personal care, unkempt appearance, inappropriate clothing; (3) Lack of personal items; (4) Applying a behavior management technique that results in, or has the potential to result in, physical or psychological harm; (5) Failure to follow an approved treatment plan designed to protect the person from harm or the potential of physical or psychological harm.
Physical Restraint	The use of physical contact to limit a person’s movement or hold a person immobile. Physical restraint implies resistance from the individual.
Pre Vocational Services	Services that provide learning and work experiences, including volunteer work, where an individual can develop general, non-job-task-specific strengths and skills that contribute to employability in paid employment in integrated community settings. Prevocational services must be performed by a certified provider of Jobs and Day Training.
Protective Oversight	Supervision hours by provider staff, usually shared among people living in the home, which are necessary to provide a safe home environment for individuals who, due to health or welfare concerns and/or skill deficits, are unable to be in their home alone. Also referred to as Direct Supports.
Provider	An agency, organization or individual who has met the provisions of certification through Rural Services (may have provisional certification) to provide contracted services to people served.
Purchase of Services (POS) assistance	Purchase of defined services or goods to support continuity of living in the community as defined in RS-423 Purchase of Services.
Qualified Mental Health Associate (QMHA)	Rural Services psychiatric caseworker, nurse, or Mental Health Technician in each area who meets criteria as a QMHA as defined in the most recent edition of the Medicaid Services Manual (MSM) Chapter 400 – Mental Health and Alcohol/Substance Abuse Services.

Qualified Mental Retardation Professional (QMRP)	A person who has a bachelor's degree from an accredited college/university in a human services field, and one year of professional experience in a management position working with persons with mental retardation or other developmental challenges. "Human Services" field defined for this purpose is psychology, sociology, speech communication, gerontology, special education, human development, rehabilitation counseling or any other study of services related to basic human care needs. 42CFR483.430
Qualified Provider	An agency, organization or individual who has met provisions of certification through Rural Services (may have provisional certification) for the provision of services and has no sanctions in place.
Related Condition	Related conditions are severe, chronic disabilities attributable to Pervasive Developmental Disorders (also known as Autism Spectrum Disorders), Cerebral Palsy, Epilepsy, Traumatic (Acquired) Brain Injury (TBI/ABI), and other neurologically or genetically based disorders such as Prader-Willi Syndrome, Fetal Alcohol Syndrome/Fetal Alcohol Spectrum Disorders (FAS/FASD), Fetal Drug Effects and Down Syndrome with consequent substantial intellectual or adaptive deficits. A related condition is manifested before the person reaches age 22 years and is likely to continue indefinitely. It results in impairment of general intellectual functioning **and/or** substantial functional limitations in three or more areas of major life activity, and requires treatment or services similar to a person with mental retardation.
Release of Information	Written authorization to enable Rural Services staff to have verbal/written communication, and obtain medical records from a provider or other entity.
Respite	Occasional planned residential care to provide a break for permanent caregivers.
Restraint	The use of physical, chemical or mechanical means to limit a person's ability to physically move with free will.
Rural Clinics	Former name for Rural Services – Mental Health.
Rural Regional Center	Former name for Rural Services – Developmental Services.
Rural Services	The state agency that provides services to individuals served by the Division of Mental Health and Developmental Services in all areas in Nevada with the exception of Washoe, Clark, and portions of Lincoln and Nye counties.
Sanction	An action taken by Rural Services towards a certified provider in response to a violation of certification requirements in order to safeguard the rights, interests and well-being of individuals services; encourage and assist providers to comply with certification requirements; and promote the efficient use of resources to ensure appropriate supports and services for individuals served.
Self-Abuse	Voluntary self-directed behavior that threatens the person's own health and safety.
Self-Directed Waiver Service	A waiver service that may be directed by the person using Employer Authority, Budget Authority or both. Also known as "Participant Directed" service.
Self-injurious Behavior (SIB)	The act of intentionally hurting oneself.
Service Coordination Only	Single service delivery mode for case management service consisting of assessment, planning, referral, linkage, and monitoring.
Self-Neglect	Failure to provide oneself with adequate food, water, clothing, shelter, personal hygiene, medication, or safety precautions.

Sentinel Event	Any unanticipated event in a healthcare setting resulting in death or serious physical or psychological injury to a patient or patients, not related to the natural course of the patient's illness. Sentinel events specifically include loss of a limb or gross motor function, and any event for which a recurrence would carry a risk of a serious adverse outcome.
Seriously Mentally Ill/ Severe Emotional Disturbance (SMI/SED) Criteria	Presence of a diagnosable mental illness together with substantial impairment in one or more life domains as determined by a QMHP.
Service Agreement	Agreement or contract to provide services and supports based on the individual support plan or treatment plan.
Service Coordinator (SC)	The Developmental Specialist or Psychiatric Caseworker qualified by educational background or training to assist, advise, direct, and oversee services to eligible individuals.
Sexual Abuse	Sexual conduct that results from threats, force, or the inability of the person to give consent, and involving a range of activities, including, but not limited to, assault, rape, or sexual harassment. Examples include: (1) Exhibitionism by the service provider; (2) Forcing the individual receiving services to view pornographic material; (3) Intimate touching of the individual; (4) Encouraging a person to expose him/herself to another; (5) Molesting the individual, including touching or kissing; (6) Any sexual activity that occurs when an individual cannot or does not consent, between an adult and minor child, or between two individuals with a significant disparity in intellectual functioning.
Signatory Authority	The person who has the authority to approve actions on the behalf of themselves, an agency, or others.
SSA (Social Security Administration)	Federal agency that provides benefit amounts to eligible individuals including Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), and Retired Survivors Disability Insurance (RSDI).
Suicidal Ideation (SI)/ Homicidal Ideation (HI) Criteria	Presence of thoughts or verbal behaviors indicating intent to harm self or others as assessed and determined by a QMHP.
Suicidality	Likelihood of an individual killing him/herself as expressed through thoughts, behavior, or the presence of other risk factors as identified by a QMHP.
Supported Employment	The ongoing supports to an individual who needs intensive on-going support to obtain and maintain an individual job in competitive or customized employment, or self-employment, in an integrated work setting in the general workforce for which the individual is compensated at or above minimum wage, but not less than the customary wage paid by the employer to individuals without disabilities. Supported employment services must be performed by a certified provider of Jobs and Day Training.
Supported Living Arrangement (SLA)	Services provided to people living in their own homes or with roommates by staff of contracted provider agencies or individuals to develop and maintain skills needed to live independently in the community.
Supported Living Arrangement – Mental Health Court (SLA-MHC)	Supported living arrangement program which provides comprehensive wrap-around services with on-going judicial oversight.
Supports	The range of assistance, training, settings, equipment or care that enables an individual to live as independently as possible.

Support Team	A support team consists of the individual, legal representative, if applicable, Developmental Specialist, and other individuals chosen by the person to be involved in the planning process. The support team is responsible for the development and oversight of the Individual Support Plan (ISP).
Telemedicine technology (also known as Telemed or Tele-mental health)	The use of point to point videoconferencing equipment for provision of mental health care.
Treatment Team	A group of people including the consumer, individuals important to the consumer, and the paid professionals who work with the consumer to formulate and monitor the consumer's support or treatment plan.
Quarter	A fiscal quarter is a three-month period in the fiscal year beginning in July, October, January and April. The fiscal year goes from July through June. A calendar quarter begins in January for three-month periods.
Waiver, Home and Community Based Service (HCBWS)	A Medicaid program that allows states to "waive" certain Medicaid requirements so eligible people can receive community-based services in order to live in their communities and avoid institutionalization, such as in an Intermediate Care Facility for Persons with Mental Retardation or Related Conditions (ICF/MR).

RS0000B – Rural Services Standard Acronyms

ADL	Activities of Daily Living
BIC	Behavior Intervention Committee
CLEO	Caseload Evaluation Organization
CM	Case Manager
CMS	Federal Centers for Medicare and Medicaid Services.
CPART	Conflict Prevention and Response Training
CSI	Cooperatively Served Individual
CTC	Community Training Center
CTH	Carson Tahoe Hospital
CTRC	Carson Tahoe Regional Center
DOR	Denial of Rights
DRC	Desert Regional Center
DS	Developmental Services
DS-NOW	Developmental Services Notes System
ELCID	Electronic Client Information Database
EOR	Employer of Record
FI	Fiscal Intermediary
FPP	Family Preservation Program
GP	General Physician
HCBW	Home and Community-based Waiver
HCFAP	Division of Health Care Financing and Policy
HCQC	Bureau of Health care Quality and Compliance
HI	Homicidal Ideation
HIPAA	Health Insurance Portability and Accountability Act
HRC	Human Rights Committee
IADL	Instrumental Activities of Daily Living
ICF/MR	Intermediate Care Facility for Persons with Mental Retardation
ID	Intellectual Disability
IEP	Individual Education Plan
ISLA	Intensive Supported Living Arrangement
ISP	Individual Support Plan
IT	Information Technology
JDT	Jobs and Day Training
LOC	Level of Care
MAR	Medication Administration Record

MARS	Meeting for the Administration of Rural Services
MHC	Mental Health Clinic
MHDS	Mental Health and Developmental Services
MR	Mental Retardation
MSM	Medicaid Services Manual
NEBS	Nevada Executive Budget System
NNAMHS	Northern Nevada Adult Mental Health Services
PASRR	Pre-Admission Screening and Resident Review
PBS	Positive Behavior Supports
PCA	Personal Care Attendant
PDP	Person-Directed Planning
POC	Plan of Correction
POI	Plan of Improvement
POS	Purchase of Service
PPL	Public Partnerships LLC
PR	Personal Representative
PRN	From the Latin “pro re nata” meaning “as needed”
PSR	Psychosocial Rehab
QA	Quality Assurance
QDDP	Qualified Developmental Disability Professional (new name for QMRP)
QMHA	Qualified Mental Health Associate
QMHP	Qualified Mental Health Professional
QMRP	Qualified Mental Retardation Professional
RAD	Restraint and Denial
RC	Rural Clinics
ROI	Release of Information
RRC	Rural Regional Center
RS	Rural Services
SC	Service Coordinator
SDW	Self Directed Waiver
SED	Severe Emotional Disturbance
SI	Suicidal Ideation
SIB	Self Injurious Behavior
SIS	Support Intensity Scale
SLA	Supported Living Arrangements
SMI	Seriously Mentally Ill

SNAMHS	Southern Nevada Adult Mental Health Services
SRC	Sierra Regional Center
SSA	Social Security Administration
SSDI	Supplemental Security Disability Income
SSI	Supplemental Security Income
TANF	Temporary Assistance for Needy Families
TCM	Targeted Case Management
T/C	Telephone Call
VR	Vocational Rehabilitation